



OTHER PROGRAMS FOR NEWCOMERS IN DELTA

MUNICIPAL

City of Delta – LAAP

The Leisure Access Assistance Program lets eligible, low-income Delta residents access drop-in fitness classes, weight room sessions, public swims, the gym, and public skating. Contact to learn about eligibility: 604-946-3298 | ksteel@delta.ca

City of Delta – The Seniors Bus Program

The Seniors Bus Program is a free transportation service for seniors aged 65 and older who live in Delta. The bus makes stops to pick up and drop off seniors who have pre-booked the service. Call Monday to Friday 9 am - 4pm at 604-597-4876. *If you have any inquires about city's supports to newcomer population, please email to socialplanning@delta.ca.*

HEALTH

Interpretation Services at Fraser Health Authority

Interpretation is available to patients and caregivers. Your healthcare provider can call the Provincial Language Service at 604-297-8400 or 1-877-228-2557 to request an interpreter for you.



Ladner and Tsawwassen  **Find a Family Doctor in Delta**
If you are new to Delta or Canada, and are looking for a family doctor, you can register

to be matched to a family doctor based on your location. *Please select a link based on the area you live in.*

North Delta



Urgent Mental Health Support

If you are in need of urgent mental health support, please call the Crisis Line at 1-800-784-2433 or the Support Line at 310-6789 (no area code needed).

Delta Community Living Society

Delta Community Living Society supports people with developmental disabilities and their families through community inclusion, employment, family, and residential services. Contact 604-946-9508 | dcls.ca

Deltassist

Deltassist provides a variety of services to Delta's families, including counselling, food emergency supports, senior services, income tax services, substance use supports and an annual Christmas program. North Delta: 604-594-3455; South Delta: 604-946-9526. Visit deltassist.com



OTHER PROGRAMS FOR NEWCOMERS IN DELTA

CHILDREN

Options Child Care Resource Centre

Childcare Options assists parents in finding child care for children newborn to 12 years of age by linking families and child care providers. Options also provides support to parents applying for childcare subsidies. Contact: 604-572-8032 | childcareoptions@options.bc.ca

Multicultural Outreach Program for Families With Children 0-6 years old

This program offers support with early literacy, education, and referrals for different resources. Support is available in English, Arabic, and Punjabi. Contact: 604-547-2003 childrensprogram@dcrs.ca



Reach Child & Youth Development Society

Reach Child & Youth Development Society provides services for families and children with special needs and helps them reach their full potential. Contact: 604-946-6622 reachchild.org

BGC (formerly Boys and Girls Club)

BGC offers various programs to children and youth including after school activities, counselling, and employment services to youth, etc. Visit bgcbc.ca for more information.

FOOD BANKS

Guru Nanak Food Bank

Mon-Fri: 1 - 6pm, Sat-Sun: 11am - 6pm
11188 84 Ave, Delta | 604-580-1313

South Delta Food Bank, Wed: 8:30 am - 11:00 am

5545 Ladner Trunk Road, Delta | 604-946-1967

North Delta Food Bank Depot

Every other Tues: 10:00 am - 12:00 pm
11300 84 Ave, Delta | 604-581-5443 Ext. 105

SAFETY

Delta Police Victims Services

Victim Services provides support to victims and survivors through traumatic events, criminal investigations, and the court system. This can include situations of assault, robbery, domestic violence, elder abuse, and more. Contact: 604-940-5019



OTHER PROGRAMS FOR NEWCOMERS IN DELTA

Delta Transition House for Women – Azure Place

Azure Place is a safe and confidential place for women and children fleeing domestic abuse. It is a transition house in Delta, which provides safe, secure, and temporary housing for women and children for up to 30 days. Contact: 604-957-1556 | wingsap@azureplace.org

Free Legal Services

You can access free or low cost legal services at Legal Aid BC. Call 604-408-2172 or visit legalaid.bc.ca.

RENTAL SUBSIDIES

Homeless Prevention Program (HPP)

Provides rent supplements and support services to help individuals in identified at-risk groups facing homelessness access rental housing in the private (non-subsidized) housing market. Qualified residents are approved for 1-3 months of rent subsidies (\$450 max).



Homeless Outreach Program (HOP)

Outreach workers provide support to determine housing needs, connect or introduce residents to required services, or housing. Qualified residents are approved for 1-3 months of rent subsidies (\$300 max).



Rental Assistance Program (RAP)

Provides eligible low-income working families with monthly assistance to help with their monthly rent payments.



Shelter Aid for Elderly Renters (SAFER)

Provides monthly cash payments to subsidize rent for BC seniors with low to moderate incomes who are age 60 or over.



Rent Bank

Low income North Delta households facing a one-time crisis may qualify for a loan for up to \$1,200 for a single person or up to \$1,600 for a family. Visit to learn if you qualify.



Please click QR Code for website links.



SETTLING IN DELTA

COMMUNITY RESOURCES FOR NEWCOMERS



www.delta.ca/community-culture/social-planning



SETTLING IN DELTA?

Settlement Workers in Schools (SWIS) Program

The Delta Settlement Workers in Schools program provides free settlement services for eligible students who attend a Delta school or Delta Community College (including LINC) and their family members. Supports are provided in a range of languages and dialects including English, French, Arabic, Cantonese, Dari, Hindi, Mandarin, Pashto, and Punjabi. To contact a settlement worker speaking specific languages or for more information please click the QR code.
Contact: 604-952-5323 | swis@deltasd.bc.ca



There are many immigrant serving agencies that offer free programs and services that can help you to settle in Canada, including finding housing, registering your child in a school, registering for English language classes, helping with accessing government/community services, and understanding local culture and your rights in Canada.

Monthly Settlement Services in Delta's Libraries

Services are provided by various agencies monthly.

George Mackie Library, 8440 112 Street, Delta
604-594-8155 | george.mackie.library@fvrl.bc.ca

Immigrant Settlement Agencies

PICS

Delta Office: Unit 3, 7953 120 Street, Delta
Surrey Office: Unit 205, 12725 80 Ave, Surrey
604-596-7722 Ext: 121, 222, 235

MOSAIC, 7134 King George Blvd, Suite 200, Surrey
778-591-9334 | info@mosaicbc.org

Options, 13520 78 Ave, Surrey
604-596-4321 | info@options.bc.ca

ISSofBC, Unit 301, 10334 152A Street, Surrey
604-683-1684 | info.surrey@issbc.org

DIVERSEcity Community Resources Society
13455 76 Avenue, Surrey
604-597-0205 | info@dcrs.ca

SUCCESS, Unit 100, 15117 100 Ave, Surrey
604-588-6869 | isipsurrey@success.bc.ca

Richmond Multicultural Community Services Society
Unit 210, 7000 Minory Boulevard, Richmond
604-279-7160 | info@rmcs.bc.ca



LEARNING ENGLISH?

Language Instruction for Newcomers to Canada

Language Instruction for Newcomers to Canada (LINC) is funded by the federal government (IRCC) and offered for free to adult newcomers. You can take LINC if you are a Permanent Resident or Convention Refugee over the age of 17. LINC goes from Level Pre-Literacy (very low beginner) to Level 8 (high intermediate). Some LINC schools have free childcare for pre-school age children.

Language Assessment

Before you enroll in a LINC program, you must complete a language assessment. Your assessment report is valid for 12 months. Book your appointment:
LINC Assessment and Referral Centre
Unit 408, 7337 137 Street, Surrey | 604 507-4150

LINC Program in Delta

Delta Community College provides English Language instruction covering LINC Pre-Literacy up to LINC 6 in morning, afternoon, and evening classes. All LINC classes are offered in a blended format - a combination of in-person and online.
Delta Community College
604-952-2923 | LINC@deltaschools.ca

ESL Book Club in Libraries

The "Let's Talk – Games and Fun for English Speakers of Other Languages (ESOL)" Program is a great way for individuals to come together and practice their English skills with others while meeting new people. The Library also runs Conversation Circles for newcomers to drop in and improve their English through speaking and listening about different topics each week in a safe space. These programs are run at George Mackie Library and Ladner Pioneer Library.

George Mackie Library
8440 112 Street, Delta
604-594-8155 | george.mackie.library@fvrl.bc.ca

Ladner Pioneer Library
4683 51 Street, Delta
604-946-6215 | ladner.pioneer.library@fvrl.bc.ca

Please visit the Fraser Valley Regional Library Events page and click the library you wish to visit. You will be able to see a calendar of all events happening at your selected library.



LOOKING FOR A JOB?

WorkBC Centres

WorkBC Centres provide support to help job seekers who are unemployed or precariously employed and legally allowed to work in BC, find and maintain employment, and improve employment readiness.

WorkBC Centre in North Delta
3rd Floor, 11861 88 Ave
604-591-9116 | centre-delta-88th@workbc.ca

WorkBC Centre in South Delta
4899 Delta Street
604-591-9116 | centre-delta-delta@workbc.ca

International Credential Evaluation Services (ICES)

ICES is the provincially mandated credential evaluation service in BC and provides basic evaluation for applicants seeking general employment, comprehensive evaluation for employment in a professional occupation or admission to a study at a Canadian post-secondary institution.



PROFESSIONAL EMPLOYMENT PROGRAMS

Career Paths for Skilled Immigrants

The Career Paths for Skilled Immigrants Program helps professionals get jobs that match their skills, experience, and background. To be eligible for the program you need to have become a permanent resident in the last 10 years or are a protected person/refugee, have prior work experience, and have an intermediate to advanced level of English skills.

For more information about specific employment streams please click QR Code:



Construction & Engineering by ISSofBC
604-375-2105 | careerpaths@issbc.org

Technology by ISSofBC
604-375-2105 | careerpaths@issbc.org

Business by MOSAIC
604-438-8214 ext.111 | careerpaths@mosaicbc.org

Health A (Nursing) by Douglas College
604-588-7772 | careerpaths@douglascollege.ca

Health B (Other healthcare professions) by Back in Motion
604-575-3800 | info@careerpaths.ca

Education & Social Services by Douglas College
604-438-3045 | careerpaths1@douglascollege.ca



LOOKING FOR A JOB?

Management by PICS

604-596-7722 | careerpaths@pics.bc.ca

Pathways to Employment for Newcomers

This program gives newcomers in the IT field the opportunity of a 6-month paid work placement with Canadian employers and includes business development training.
Email: iadvancepathways@ictc-ctic.ca



Other Employment Programs

All Immigrants Settlement Agencies provide employment-related programs. See contact information in the 'Settling in Delta?' section of this brochure.



ARE YOU A MIGRANT WORKER IN DELTA?

MOSAIC

The Migrant Workers Program at MOSAIC offers 1-1 support and educational sessions, outreach services, emergency support (limited funds for temporary housing cost, food, and medical expenses), forums, community events, and liaising individuals with their Consulate if needed. Services are available in English, Spanish, Tagalog, Punjabi, Hindi, French, Farsi, and Dari.
7134 King George Blvd, Suite 200, Surrey
778-591-9334 | migrantworkers@mosaicbc.org

Options Community Services

The Migrant Workers Program at Options provides job search skill training, workplace English conversation circles, and education about rights. The program also hosts social and cultural events, and works with employers to better support migrant workers. Services are offered in English, Hindi, Punjabi, and Spanish.
Unit 150, 10362 King George Blvd, Surrey
604-803-4169 | bcsis@options.bc.ca

The Migrant Workers Centre (MWC)

The Migrant Workers Centre (MWC) is a non-profit organization dedicated to legal advocacy. The centre creates access to justice for migrant workers through the provision of legal education.
604-669-4482 | mwcbc.ca